

# PeoplePulse

## A Quick Introduction

Understanding your goals and working together to deliver custom Employee and Customer Survey solutions so you get meaningful, actionable insights.

### Overview:

PeoplePulse delivers the actionable insights you need to 'keep a finger on the pulse' of emerging trends, issues and opportunities in your organisation, so you can act before it's too late.

Our project-managed solutions include expert advice, flexible reporting options and client-branded invites & questionnaires. The PeoplePulse difference is simple: we work with you every step of the way, combining powerful survey software & reporting with a personalised approach to help you build and maintain a great culture, boost employee engagement, and ultimately, to achieve greater outcomes for your organisation.

### Why Choose PeoplePulse:



**Experience** – Since 2003, PeoplePulse has been trusted by over 1,000 organisations in A/NZ to deliver actionable insights into employee & customer feedback



**Project Management** – All clients are assigned a project manager who will work with you every step of the way to free your time and ensure your project success



**Insights Division** – Option to engage our survey reporting experts to identify insights in your results and quickly turn-around report packs for you



**Your Success Is Our Focus** – We are passionate about delivering exceptional service, keeping in contact at every step of the process



**Custom Questionnaires** – We will design and build a custom survey for you based on our proven questionnaire library, and your specific needs



**Methodology** – We will assist you establish a question and scoring methodology to ensure your insights are meaningful and actionable

## Your Employee Feedback Journey

Every organisation's employee journey is different, but there's always opportunities to implement and improve feedback at every step. But the question is ...

### Why Listen?

There is a proven link between positive employee experience (EX) and superior results. Expertly designed feedback solutions at every step of your employee journey help you understand your EX so you can focus your time on delivering targeted improvements.

### Our Employee Survey Solutions include:



Onboarding



Engagement



Pulse



Exit



eNPS



Diversity



Recruitment



Recognition



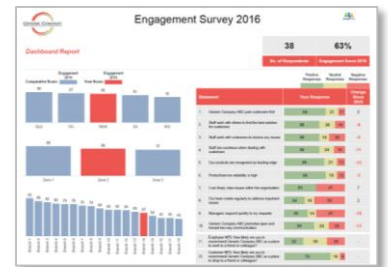
Training Needs



Board

### Need insights? We've got a Division for that ...

A service tailor-made for clients who don't have the time or inclination to produce survey reports themselves, the PeoplePulse Insights Division gives you the option to engage one of our independent third-party consultants to identify insights in your results and prepare custom reports specifically matched to your requirements.



### Key Features of Our Software:



ISO 27001:2013  
Security



Customisable designs  
and branding options



Desktop, Tablet,  
Mobile Surveys



Email and/or SMS  
invite delivery



Powerful reporting  
and sharing options



Instant red-flag  
notifications

### Get a Demo

To see PeoplePulse in action and learn how we can work together, email: [hello@peoplepulse.com](mailto:hello@peoplepulse.com), or call: +61 2 9232 0172

